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KEY=PROTECTION - RAFAEL LAILA

Access to Justice in Transnational B2C E-Commerce A Multidimensional Analysis of Consumer Protection Mechanisms

Springer This book identifies institutional mechanisms that can be used to promote consumer confidence in direct online sales with businesses (B2C e-commerce). It argues that enhancing the access to justice in a multidimensional sense can potentially offer an effective means of boosting consumer confidence. It introduces a conceptual framework for a multidimensional approach to access to justice in the context of consumer protection, describing the various reasonable criteria needed to satisfy consumer demands in B2C e-commerce. The framework, which reflects all essential aspects of consumers' expectations when they engage in online transactions, provides a benchmark for the evaluation of various consumer protection mechanisms. Based on an analysis of different mechanisms and using the framework's criteria, the practice of private ordering, which does not rely on the creation of rules of law but rather on the use of technology as a solution, appears to offer a meaningful way to enhance access to justice in B2C e-commerce. However, though private ordering holds considerable potential, certain weaknesses still need

to be eliminated. This book demonstrates how private ordering can be successfully implemented with the help of an intermediary, a neutral third party that plays an integral part in the collaborative task of facilitating various aspects of private ordering, thus helping to limit the risks of failure and ensuring a fairer market setting. In order to move forward, it argues that the state, with its wealth of material resources and incentive options, is the institution best suited to acting as an intermediary in facilitating private ordering. This promising proposal can improve consumer protection, which will in turn boost consumer confidence.

Handbook of Research on the Platform Economy and the Evolution of E-Commerce

IGI Global In the past two decades, research on electronic commerce and platforms has thrived. Tremendous academic research has been conducted on this specific concept. Over the last decade, with the rise of applications and mobile technology, that stream of research has extended to the collaborative economy, more colloquially known as the sharing economy. The commonality between e-commerce and collaborative consumption being that they both occur online and rely predominantly on platforms. The Handbook of Research on the Platform Economy and the Evolution of E-Commerce is a comprehensive reference book offering a holistic perspective of the platform economy by connecting the e-commerce and collaborative economy streams into a common framework. As such, this integrated perspective offers a clearer understanding of the key trends in research and in managerial action, as well as an agenda for future studies and practice. This handbook emphasizes how the digital transition will create an increased merging between physical and digital activities, as well as the challenges and opportunities pertaining to this trend. Covering topics including sharing economy, Marketing 4.0, and digital applications, this book is essential for marketers, managers, executives, students, researchers, and academicians.

Online Resolution of E-commerce Disputes

Perspectives from the European Union, the UK, and China

Springer Nature This book discusses how technological innovations have affected the resolution of disputes arising from electronic commerce in the European Union, UK and China. Online dispute resolution (ODR) is a form of alternative dispute resolution

in which information technology is used to establish a process that is more effective and conducive to resolving the specific types of dispute for which it was created. This book focuses on out-of-court ODR and the resolution of disputes in the field of electronic commerce. It explores the potential of ODR in this specific e-commerce context and investigates whether the current use of ODR is in line with the principles of access to justice and procedural fairness. Moreover, it examines the major concerns surrounding the development of ODR, e.g. the extent to which electronic ADR agreements are recognized by national courts in cross-border e-commerce transactions, how procedural justice is ensured in ODR proceedings, and whether ODR outcomes can be effectively enforced. To this end, the book assesses the current and potential role of ODR in resolving e-commerce disputes, identifies the legal framework for and legal barriers to the development of ODR, and makes recommendations as to the direction in which practice and the current legal framework should evolve. In closing, the book draws on the latest legislation in the field of e-commerce law and dispute resolution in order to make recommendations for future ODR design, such as the EU Platform-to-Business Regulation on Promoting Fairness and Transparency for Business Users of Online Intermediation Services (2019) and the United Nations Convention on International Settlement Agreements Resulting from Mediation (2018), which provide the legal basis for ODR's future development.

Handbook of Research on Supply Chain Management for Sustainable Development

IGI Global The issue of sustainability has become a vital discussion in many industries within the public and private sectors. In the business realm, incorporating such practices allows organizations to redesign their operations more effectively. The Handbook of Research on Supply Chain Management for Sustainable Development is a critical scholarly resource that examines academic and corporate interest in sustainability in all facets of business management. Featuring coverage on a wide range of topics such as green supply chains, environmental standards, and production planning, this book is geared toward professionals, researchers, and managers seeking current and relevant research on optimizing supply chains to ensure fair labor practices, lower emissions, and a cleaner environment.

The Law of Consumer Redress in an Evolving Digital Market

Cambridge University Press

The Law of Consumer Redress in an Evolving Digital Market

Cambridge University Press This book analyses the most recent processes, laws and best practices for consumer dispute resolution and the law related to consumer redress.

Legal Needs Surveys and Access to Justice

OECD Publishing This report offers an empirical tool to help planners, statisticians, policy makers and advocates understand people's everyday legal problems and experience with the justice system. It sets out a framework for the conceptualisation, implementation and analysis of legal needs surveys and is ...

Access to Justice for Vulnerable and Energy-Poor Consumers

Just Energy?

Bloomsbury Publishing How do ordinary people access justice? This book offers a novel socio-legal approach to access to justice, alternative dispute resolution, vulnerability and energy poverty. It poses an access to justice challenge and rethinks it through a lens that accommodates all affected people, especially those who are currently falling through the system. It raises broader questions about alternative dispute resolution, the need for reform to include more collective approaches, a stronger recognition of the needs of vulnerable people, and a stronger emphasis on delivering social justice. The authors use energy poverty as a site of vulnerability and examine the barriers to justice facing this excluded group. The book assembles the findings of an interdisciplinary research project studying access to justice and its barriers in the UK, Italy, France, Bulgaria and Spain (Catalonia). In-depth interviews with regulators, ombuds, energy companies, third-sector organisations and vulnerable people provide a rich dataset through which to understand the phenomenon. The book provides theoretical and empirical insights which shed new light on these issues and sets out new directions of inquiry for research, policy and practice. It will be of interest to researchers, students and policymakers working on access to justice, consumer vulnerability, energy poverty, and the complex intersection between these fields. The book includes contributions by Cosmo Graham (UK), Sarah Supino and Benedetta Voltaggio (Italy), Marine Cornelis (France), Anais Varo and Enric Bartlett (Catalonia) and Teodora Peneva (Bulgaria).

Privatizing Dispute Resolution

Trends and Limits

Nomos Verlag Der Band dokumentiert die Ergebnisse der dritten IAPL-MPI Post-Doctoral Summer School, die vom 1. bis 4. Juli 2018 in Luxemburg stattfand. Die Summer School bringt herausragende junge Post-Doc-Forscher zusammen, die sich mit dem europäischen, internationalen und vergleichenden Verfahrensrecht sowie anderen relevanten Mechanismen der Streitbeilegung befassen. Ihnen wird die Möglichkeit geboten, aktuelle Forschungsprojekte offen mit jungen Kollegen und erfahrenen Wissenschaftlern zu diskutieren. Der fruchtbare Generationenmix steht im Mittelpunkt des Projekts, das sich auf prozessualer und materieller Ebene v.a. mit nationalem Recht, der Rechtsvergleichung, dem Europa- und Völkerrecht befasst.

Jurisdiction and Cross-Border Collective Redress

A European Private International Law Perspective

Bloomsbury Publishing In recent decades, the rise in cross-border law violations has harmed numerous victims around the globe. The damages are often dispersed and low-level. As a result, the private enforcement gap has deepened and collective redress represents an interesting procedural instrument that is able to provide effective access to justice. This book analyses thoroughly the dominant collective redress models adopted in the EU. Data from 13 Member States has been catalogued and categorised. The research mainly focuses on the consumer law field but frequent references to financial and data protection-related cases are made. The dominant collective redress models are then studied from a private international law perspective. In particular, the book highlights the current mismatch between collective redress on the one hand, and rules on international jurisdiction on the other. Additionally, it notes that barriers to cross-border litigation remain significant for victims and their representatives. The unprecedented empirical study included in this book confirms that statement. Observing that EU measures have not satisfactorily lowered those barriers, the author proposes the creation of a new head of jurisdiction for cases of international collective redress. This book will be of interest to private international law scholars, researchers, students, legal practitioners, judges and policy-makers. It is a reference point for those with an interest in cross-border collective redress in particular, and private international law in general.

Consumer Protection in E-Retailing in ASEAN

Business Expert Press This book examines how consumers are protected on the online marketplace in the context of ASEAN countries. While many sectors have been badly affected by the COVID-19 pandemic, e-retailing is one of the booming sectors during this period. Actually, the e-retailing sector was already booming even before the global pandemic. Although e-retailing offers many opportunities for businesses and consumers, there are several issues associated with e-consumer protection. This book examines how consumers are protected on the online marketplace in the context of ASEAN countries. Specifically, this project: (i) Discusses the six issues of e-consumer protection (e.g., information about transaction, product quality, privacy, security, redress, and jurisdiction); (ii) Examines the policy/governance approach adopted by different sectors to address the issues of e-consumer protection; and (iii) Proposes a multi-sector governance framework for e-consumer protection. Three short case studies on Lazada in Singapore, Shopee in Vietnam, and Zalora in Malaysia are also included to illustrate how well-known e-retailers protect their e-customers. Overall, this book is interdisciplinary, including research on consumer protection, governance, management, and policy/regulation. It provides sources of information and knowledge which focus on both theoretical and practical aspects of e-consumer protection in ASEAN countries. Also, the roles from different sectors are examined to produce comprehensive findings and analysis of the governance process.

International Business Law

Emerging Fields of Regulation

Bloomsbury Publishing This book provides an accessible introduction to selected new issues in transnational law, and connects them to existing theoretical debates on transnational business regulation. More specifically, (i) it introduces the argument about the evolving character of contemporary international business regulation; (ii) it provides an overview of some of the main fields of law that are currently important for firms that operate across borders; and (iii) it sets out an interpretive framework for making sense of disparate developments occurring across a number of jurisdictions, among which are the form of regulation and style of enforcement, issues of legal certainty, and behavioural aspects of regulation. The selected topics are indicative of some key issues confronting businesses looking to operate across national borders, as well as policy makers seeking to introduce and enforce meaningful regulatory standards in an increasingly global society. Topics include: consumer law; product liability; warranty law and obsolescence; collective redress; alternative dispute resolution; corporate wrongdoing; corporate governance; and e-commerce. This timely work offers a novel perspective on transnational business law

and examines a range of legal issues that preoccupy companies operating transnationally. This book is intended not only for law students looking for an introduction, overview or commentary on the contemporary state of international business law, but also for anyone looking for an introduction to the regulation of business in a global, inter-connected economy.

Ius dicere in a globalized world. A comparative overview (Vol. 2)

Roma TrE-Press Cosa si intende oggi per “giurisdizione”? Questa nozione immemorabile sta cambiando nelle società contemporanee sempre più globalizzate? Quali sono le nuove sfide e i nuovi territori che è necessario scoprire? Trentaquattro studiosi, dall'Italia, dall'Europa e da altre culture giuridiche offrono, in una serie di saggi in italiano e in inglese, la versione aggiornata ed arricchita delle relazioni presentate al XXIV Colloquio biennale della Associazione Italiana di Diritto Comparato (AIDC) tenutosi nel giugno 2017 a Napoli. I contributi hanno una prospettiva ampia e comparata, guardando ai sistemi esistenti, alle esperienze di successo e ai fallimenti, ai modelli che si è potuto trapiantare, oppure che hanno determinato un rigetto. La nozione di “giurisdizione” richiede di essere costantemente misurata nei suoi rapporti con gli altri poteri costituzionali, con l'emergere di nuove controversie e di nuovi attori, con le teorie giuridiche e politiche.

Internationalization of Consumer Law

A Game Changer

Springer This book examines the institutions that are producing consumer law at the international level, the substantive issues enshrined in these laws, and the enforcement mechanisms meant to ensure effective protection. The majority of existing research is devoted to the comparative perspective, between countries or between the US and the EU. This book investigates the forceful activities of international and regional organizations, and shifts the focus of research to the internationalization of consumer law, which is largely neglected in particular in the Western-centered political and legal debate. Much of what constitutes consumer law today is focused on banking and finance, and more broadly the financialization and digitalization of the global economy, and society has created a shift in international consumer law production. This book investigates the role that international organizations have on the creation and enforcement of consumer law, and will be of interest to consumer lawyers, practitioners, and officials in organizations such as the United Nations, European Union, and World Bank.

European Consumer Access to Justice Revisited

Cambridge University Press What is European consumer access to justice, and how can we improve it by means of procedural and substantive laws?

Online Dispute Resolution for Consumers in the European Union

Routledge A PDF version of this book is available for free in open access via www.tandfebooks.com as well as the OAPEN Library platform, www.oapen.org. It has been made available under a Creative Commons Attribution-Non Commercial-No Derivatives 3.0 license and is part of the OAPEN-UK research project. E-commerce offers immense challenges to traditional dispute resolution methods, as it entails parties often located in different parts of the world making contracts with each other at the click of a mouse. The use of traditional litigation for disputes arising in this forum is often inconvenient, impractical, time-consuming and expensive due to the low value of the transactions and the physical distance between the parties. Thus modern legal systems face a crucial choice: either to adopt traditional dispute resolution methods that have served the legal systems well for hundreds of years or to find new methods which are better suited to a world not anchored in territorial borders. Online Dispute Resolution (ODR), originally an off-shoot of Alternative Dispute Resolution (ADR), takes advantage of the speed and convenience of the Internet, becoming the best, and often the only option for enhancing consumer redress and strengthening their trust in e-commerce. This book provides an in-depth account of the potential of ODR for European consumers, offering a comprehensive and up to date analysis of the development of ODR. It considers the current expansion of ODR and evaluates the challenges posed in its growth. The book proposes the creation of legal standards to close the gap between the potential of ODR services and their actual use, arguing that ODR, if it is to realise its full potential in the resolution of e-commerce disputes and in the enforcement of consumer rights, must be grounded firmly on a European regulatory model.

Verbraucherrechtsdurchsetzung

Mohr Siebeck English summary: The value of civil rights depends crucially on their enforceability. Especially when it comes to small claims like consumer claims, enforcement can however prove to be difficult. Martin Fries develops criteria for dispute systems aimed at effectively enforcing consumer rights. His analysis contributes to the recent debate on consumer access to justice. German description: Private Rechte sind wenig wert, wenn man sie nicht durchsetzen kann. Probleme bei der Rechtsdurchsetzung entstehen insbesondere bei geringwertigen Forderungen: Denn je geringer der Wert eines Anspruchs ist, desto mehr fallen die mit der

Rechtsdurchsetzung verbundenen Transaktionskosten ins Gewicht. Ein Paradebeispiel für geringwertige Forderungen sind Verbraucherrechte. Wenn sich diese nur mit unverhältnismäßigem Aufwand durchsetzen lassen, ist der Zugang der Verbraucher zum Recht in Gefahr. Vor diesem Hintergrund entwickelt Martin Fries Bewertungsmaßstäbe für Verfahren zur Durchsetzung materieller Verbraucherrechte und wendet diese auf den Zivilprozess wie auch auf aussergerichtliche Streitbeilegungsverfahren an.

Internet Jurisdiction Law and Practice

Oxford University Press, USA Jurisdiction is a fundamental concept in law, as it provides the link between a government, its territory, and its people. Data travels through the internet without concern for any borders. This book argues how and why the concept of jurisdiction needs to be adapted across public and private areas - from criminal to commercial law.

Online Dispute Resolution Challenges for Contemporary Justice

Kluwer Law International B.V. In a world governed by speed, the Internet plays a growing role in many of today's innovations, and the resolution of disputes using electronic means of communication may soon be part of everyday legal practice. This book offers a survey of the current state of play in online dispute resolution, from the methods and information technology currently in use to the range of regulatory solutions proposed by shareholders. Taking their analysis a step further, the authors also address this new field's most pressing issues, including possible amendments of existing legislation, treaties, and arbitration and other ADR rules. Online Dispute Resolution: Challenges for Contemporary Justice is an in-depth study of online dispute resolution today, discussing among other topics: the different methods of ODR; fields of use; ways to bring parties to online dispute resolution; validity and effects of clauses entered into online and providing for online mediation or arbitration; issues surrounding electronic communications and evidence in arbitration; and, enforcement of online dispute resolution outcomes, both through court proceedings and built-in enforcement mechanisms. This book also covers issues related to security and e-commerce in general. As a special feature, it contains a section on existing online dispute resolution providers, complete with interviews and statistics. Online Dispute Resolution: Challenges for Contemporary Justice is a significant resource for legal counsel, to arbitral institutions, ODR and ADR service providers, governments and governmental and non-governmental organizations, as well as to those with a more academic interest. This book will

provide a greater understanding of online dispute resolution to persons in the fields of arbitration and ADR, e-commerce, intellectual property, civil procedure, international law, international trade and commerce, and information technology.

Contract and Regulation

A Handbook on New Methods of Law Making in Private Law

Edward Elgar Publishing Contract and Regulation: A Handbook on New Methods of Law Making in Private Law sheds light on the darker side of contracts. It begins by exploring the 'regulatory space' in which projects are planned, deals are done, and goods and services are consumed, then shows how a 'bottom-up' approach can be adopted in order to view this transactional space through the eyes of contractors. The expert contributors explore modes of governance that do not fit nicely into traditional contract theory, paying special attention to three key examples: governance and codes of conduction, networks and relations, compliance and use.

Routledge Handbook of Media Law

Routledge Featuring specially commissioned chapters from experts in the field of media and communications law, this book provides an authoritative survey of media law from a comparative perspective. The handbook does not simply offer a synopsis of the state of affairs in media law jurisprudence, rather it provides a better understanding of the forces that generate media rules, norms, and standards against the background of major transformations in the way information is mediated as a result of democratization, economic development, cultural change, globalization and technological innovation. The book addresses a range of issues including: Media Law and Evolving Concepts of Democracy Network neutrality and traffic management Public Service Broadcasting in Europe Interception of Communication and Surveillance in Russia State secrets, leaks and the media A variety of rule-making institutions are considered, including administrative, and judicial entities within and outside government, but also entities such as associations and corporations that generate binding rules. The book assesses the emerging role of supranational economic and political groupings as well as non-Western models, such as China and India, where cultural attitudes toward media freedoms are often very different. Monroe E. Price is Director of the Center for Global Communication Studies at the Annenberg School for the University of Pennsylvania and Joseph and Sadie Danciger Professor of Law and Director of the Howard M. Squadron Program in Law, Media and Society at the Cardozo School of Law. Stefaan Verhulst is Chief of Research at the Markle Foundation. Previously he was the co-founder and co-director, with Professor Monroe Price, of the Programme in Comparative Media Law and Policy (PCMLP) at Oxford University, as well as senior research fellow at the Centre for Socio Legal Studies. Libby Morgan is the Associate Director of the Center for Global

Communication Studies at the Annenberg School for the University of Pennsylvania.

Frontiers in Civil Justice

Privatisation, Monetisation and Digitisation

Edward Elgar Publishing This book studies three interrelated frontiers in civil justice from European and national perspectives, combining theory with policy and insights from practice: the interplay between private and public justice, the digitisation of justice, and litigation funding. These current topics are viewed against the backdrop of the requirements of effective access to justice and the overall goal of establishing a sustainable civil justice system in Europe.

The Law of the Future and the Future of Law

Volume II

Torkel Opsahl Academic EPublisher Rights of robots, a closer collaboration between law and the health sector, the relation between justice and development - these are some of the topics covered in The Law of the Future and the Future of Law: Volume II. The central question is: how will law evolve in the coming years? This book gives you a rich array of visions on current legal trends. The readable think pieces offer indications of law's cutting edge. The book brings new material that is not available in the first volume of The Law of the Future and the Future of Law, published in June 2011. Among the authors in this volume are William Twining (Emeritus Quain Professor of Jurisprudence, University College London), David Eagleman (Director, Initiative on Neuroscience and Law), Hassane Cisse (Deputy General Counsel, The World Bank), Gabrielle Marceau (Counsellor, World Trade Organisation), Benjamin Odoki (Chief Justice, Republic of Uganda), Martijn W. Scheltema (Attorney at law, Pels Rijcken and Droogleevers Fortuijn), Austin Onuoha (Founder, The Africa Centre for Corporate Responsibility), Lokke Moerel (Partner, De Brauw Blackstone Westbroek), S.I. Strong (Senior Fellow, Center for the Study of Dispute Resolution), Jan M. Smits (Chair of European Private Law, Maastricht University).

Balancing Copyright Law in the

Digital Age

Comparative Perspectives

Springer This book focuses on the thorny and highly topical issue of balancing copyright in the digital age. The idea for it sprang from the often heated debates among intellectual property scholars on the possibilities and the limits of copyright. Copyright law has been broadening its scope for decades now, and as a result it often clashes with other rights (frequently, fundamental rights), raising the question of which right prevails. The papers represent the product of intensive research by experts, who employ rigorous interpretative methodologies while keeping an eye on comparison and on the impacts of new technologies on law. The contributions concentrate on the "proportionalization" of copyright; on the principle of exhaustion of the distribution right; on the conflict between users' privacy and personal data needs; and on the balance between copyright and academic freedom. Starting from the difficulties inherently connected to the difficult task of balancing rights that respond to opposing interests, each essay analyzes techniques and arguments applied by institutional decision-makers in trying to solve this dilemma. Each author applies a specific methodology involving legal comparison, while taking into account the European framework for copyright and related rights. This work represents a unique piece of scholarship, in which a single issue is read through different lenses, demonstrating the need to reconcile copyright with other fundamental areas of law.

Consumers in Europe

European Communities This publication brings together the most relevant and useful information for the evaluation and development of consumer policy. The material includes data from various sources including EUROSTAT, other Commission services as well as other surveys and studies. This edition focuses on services of general interest. Although the prime objective of this publication is to help policy-makers at the European level to better understand the needs of consumers in general, the publication should also be of use to other stakeholders interested in consumer affairs, such as consumer organisations, other public authorities and even suppliers of goods and services. This is the third edition of a series of publications. Data cover the period 1999-2006.

Legal Needs Surveys and Access to Justice

This report offers an empirical tool to help planners, statisticians, policy makers and advocates understand people's everyday legal problems and experience with the justice system. It sets out a framework for the conceptualisation, implementation and analysis of legal needs surveys and is informed by analysis of a wide range of

national surveys conducted over the last 25 years. It provides guidance and recommendations in a modular way, allowing application into different types of surveys. It also outlines opportunities for legal needs-based indicators that strengthen our understanding of access to civil justice.

Cross-border Internet Dispute Resolution

Cambridge University Press This book examines how existing arbitration procedures can be adapted to cope with disputes stemming from internet transactions.

Encyclopedia of Information Science and Technology

IGI Global Snippet "This set of books represents a detailed compendium of authoritative, research-based entries that define the contemporary state of knowledge on technology"--Provided by publisher.

Online Dispute Resolution bei grenzüberschreitenden Verbraucherverträgen

Europäisches und globales Regelungsmodell im Vergleich

Vandenhoeck & Ruprecht Die außergerichtliche Streitbeilegung unter Nutzung moderner Informations- und Telekommunikationstechniken wird unter dem Schlagwort der Online Dispute Resolution (ODR) seit Mitte der 1990er Jahre diskutiert. In den vergangenen Jahren haben sowohl die Europäische Union als auch die UN-Kommission für internationales Handelsrecht (United Nations Commission on International Trade Law, UNCITRAL) Regelungsinitiativen zu Online-Streitbeilegungsverfahren angestoßen. In der vorliegenden Arbeit werden wesentliche Strukturelemente und Verfahrensgrundsätze des europäischen Modells (bestehend aus der europäischen ADR-Richtlinie 2013/11/ EU und der ODR-Verordnung Nr. 524/2013) mit den UNCITRAL-Entwürfen zu Verfahrensvorschriften verglichen. Ein Schlaglicht wird des Weiteren auf die zur Streitbeilegung zulässigen Sacherwägungen geworfen. The use of modern information and telecommunication technology in extrajudicial dispute resolution has been discussed under the slogan of the Online Dispute Resolution (ODR) since the mid-1990s. In recent years, both the

European Union and the United Nations Commission on International Trade Law (UNCITRAL) have launched regulatory initiatives for online dispute resolution. The present work compares the key structural elements and procedural principles of the European model (consisting of the European ADR Directive 2013/11/ EU and ODR Regulation No. 524/2013) with the UNCITRAL draft procedural rules. Considerations that are permitted within dispute resolution are also placed under the spotlight.

Big Data and Global Trade Law

Cambridge University Press An exploration of the current state of global trade law in the era of Big Data and AI. This title is also available as Open Access on Cambridge Core.

World Development Report 2016

Digital Dividends

World Bank Publications Digital technologies are spreading rapidly, but digital dividends--the broader benefits of faster growth, more jobs, and better services--are not. If more than 40 percent of adults in East Africa pay their utility bills using a mobile phone, why can't others around the world do the same? If 8 million entrepreneurs in China--one third of them women--can use an e-commerce platform to export goods to 120 countries, why can't entrepreneurs elsewhere achieve the same global reach? And if India can provide unique digital identification to 1 billion people in five years, and thereby reduce corruption by billions of dollars, why can't other countries replicate its success? Indeed, what's holding back countries from realizing the profound and transformational effects that digital technologies are supposed to deliver? Two main reasons. First, nearly 60 percent of the world's population are still offline and can't participate in the digital economy in any meaningful way. Second, and more important, the benefits of digital technologies can be offset by growing risks. Startups can disrupt incumbents, but not when vested interests and regulatory uncertainty obstruct competition and the entry of new firms. Employment opportunities may be greater, but not when the labor market is polarized. The internet can be a platform for universal empowerment, but not when it becomes a tool for state control and elite capture. The World Development Report 2016 shows that while the digital revolution has forged ahead, its 'analog complements'--the regulations that promote entry and competition, the skills that enable workers to access and then leverage the new economy, and the institutions that are accountable to citizens--have not kept pace. And when these analog complements to digital investments are absent, the development impact can be disappointing. What, then, should countries do? They should formulate digital development strategies that are much broader than current information and communication technology (ICT) strategies. They should create a policy and institutional environment for technology that fosters the greatest benefits. In short, they need to build a strong analog foundation to deliver digital dividends to

everyone, everywhere.

Information Economy Report 2017

Digitalization, Trade and Development

United Nations The Information Economy Report 2017 analyzes the evolving digital economy and its implications for trade and development. While these are still early days of the digital economy, it is already clear that it will have globally transformative impacts on the way we live, work and develop our economies. As the world strives to implement the 2030 Agenda for Sustainable Development, harnessing the power of information and communications technologies (ICTs) is essential. Large parts of the developing world remain disconnected from the Internet, and many people lack access to high-speed broadband connectivity. Policymaking at the national and international levels needs to mitigate the risk that digitalization could widen existing divides and create new gaps. Since increased reliance on digital technologies, such as cloud computing, three-dimensional printing, big data and “the Internet of things”, it is essential to start assessing opportunities and pitfalls alike, and to prepare for what is coming. The analysis contained in the report contributes to this process and proposes ways in which the international community can reduce inequality, enable the benefits of digitalization to reach all people and ensure that no one is left behind by the evolving digital economy.

Global E-business Law and Taxation

Oxford University Press on Demand "Among the numerous topics related to e-commerce, taxation is the one that still has not established homogeneity among different countries' legislation and still represents a critical issue to be addressed from both a business and legal perspective. This book intends to provide an overview of the e-commerce and e-commerce taxation laws and principles applied by diverse countries."--Introd.

Adapting to the Digital Trade Era

Challenges and Opportunities

This study looks at how the rapid adoption of digital technologies could help developing countries increase their participation in world trade. It also reviews the role that domestic policies and international cooperation can play in creating a more prosperous and inclusive future for these countries. This publication marks the conclusion of the second phase of the WTO Chairs Programme (WCP), which aims to

support and promote trade-related academic activities by universities and research institutions in developing and least-developed countries. The book brings together contributions from WCP chairholders, Advisory Board members, the WCP team at the WTO and other WTO Secretariat staff. The WCP is an important part of the WTO's efforts to build trade capacity and to work jointly with academic institutions in developing countries. Academic institutions awarded WTO Chairs receive support in the areas of curriculum development, research and outreach activities. The chairholders are selected through a competitive process. Fourteen institutions were originally selected as WTO Chairs for a four-year term in 2009. Seven institutions were added to the Programme in 2014. This publication consists of two volumes. The first volume, *Overview and One-Page Case Summaries*, contains a one-page summary for each identified GATT dispute, recording all relevant steps and documents, and indexes the information by relevant parties, agreements and provisions. The second volume, *Dispute Settlement Procedures* compiles for the first time all GATT dispute settlement procedures, as well as a selection of other key documents of historical interest.

Digital Justice

Technology and the Internet of Disputes

Oxford University Press Improving access to justice has been an ongoing process, and on-demand justice should be a natural part of our increasingly on-demand society. What can we do for example when Facebook blocks our account, we're harassed on Twitter, discover that our credit report contains errors, or receive a negative review on Airbnb? How do we effectively resolve these and other such issues? Digital Justice introduces the reader to new technological tools to resolve and prevent disputes bringing dispute resolution to cyberspace, where those who would never look to a court for assistance can find help for instance via a smartphone. The authors focus particular attention on five areas that have seen great innovation as well as large volumes of disputes: e-commerce, healthcare, social media, labor, and the courts. As conflicts escalate with the increase in innovation, the authors emphasize the need for new dispute resolution processes and new ways to avoid disputes, something that has been ignored by those seeking to improve access to justice in the past.

E-Commerce Strategy

Springer E-Commerce Strategy builds awareness and sharpens readers' understanding of the key issues about e-commerce strategies. To link theory of e-commerce strategy with practice in the real world, it brings together theoretical perspectives based on academic research, integrated use of technologies and large amount of cases, especially those of China. With regard to the innovative technical

standards and frameworks, it proposes strategic analysis from a technical point of view. The book is intended for postgraduate students in e-commerce and computer science as well as government officials, entrepreneurs and managers. Prof. Zheng Qin is the Director of Software Engineering and Management Research Institute, Tsinghua University, China; Dr. Shundong Li is a Professor at the School of Computer Science, Shaanxi Normal University, China; Dr. Yang Chang and Dr. Fengxiang Li are both Research Assistants at the School of Software, Tsinghua University, China.

Enforcement and Effectiveness of Consumer Law

Springer The book focusses on the enforcement of consumer law in order to identify commonalities and best practices across nations. It is composed of twenty-eight contributions from national rapporteurs to the IACL Congress in Montevideo in 2016 and the introductory comparative general report. The national contributors are drawn from across the globe, with representation from Africa (1), Asia (5), Europe (15), Oceania (2) and the Americas (5). The general report proposes a general introduction to the question of enforcement and effectiveness of consumer law. It then proceeds to identify the variety of ways in which national legislatures approach this question and the diversity of mechanisms put in place to address it. The general report uses examples drawn from the reports to illustrate common approaches and to identify more original or distinct unique approaches, taking into account the reported strengths and weaknesses of each. The general report consistently points readers to particular national reports on specific issues, inviting readers to consult these individual contributions for more details. The national contributions deal with the following areas: the national legal framework for consumer protection, the general design of the enforcement mechanism, the number and characteristics of consumer complaints and disputes, the use of courts and specialized agencies for the enforcement of consumer law, the role of consumer organizations and of private regulation in the enforcement of consumer law, the place of collective redress mechanism and of alternative dispute resolution modes, the sanctions for breaches of consumer law and the nature of external relations or cooperation with other countries or international organizations. These enriching national and international perspectives offer a comprehensive overview of the current state of consumer law around the globe.

The Fourth Industrial Revolution

Penguin UK The founder and executive chairman of the World Economic Forum on how the impending technological revolution will change our lives We are on the brink of the Fourth Industrial Revolution. And this one will be unlike any other in human history. Characterized by new technologies fusing the physical, digital and biological worlds, the Fourth Industrial Revolution will impact all disciplines, economies and industries - and it will do so at an unprecedented rate. World Economic Forum data predicts that by 2025 we will see: commercial use of nanomaterials 200 times

stronger than steel and a million times thinner than human hair; the first transplant of a 3D-printed liver; 10% of all cars on US roads being driverless; and much more besides. In *The Fourth Industrial Revolution*, Schwab outlines the key technologies driving this revolution, discusses the major impacts on governments, businesses, civil society and individuals, and offers bold ideas for what can be done to shape a better future for all.

Conflict of Laws and the Internet

Edward Elgar Publishing The ubiquity of the Internet contrasts with the territorial nature of national legal orders. This insightful book provides a detailed practical analysis of jurisdiction, choice of law and recognition and enforcement of judgments, examining online activities in areas where private legal relationships are most affected by the Internet. Offering rigorous and systematic coverage of EU Law in this dynamic field, consideration is given to information society services, data protection, defamation, copyright, trademarks, unfair competition and online contracts. Key features include: * comprehensive analysis of the complex conflict of laws issues that arise in connection with Internet activities* discussion on the jurisdiction of national courts and the determination of applicable law* a European perspective on the relationship between Internet Law and Private International Law (PIL)* consideration of the cross-border effects of judgments in all major fields of PIL affected by the Internet. Written by award-winning author Pedro De Miguel Asensio, *Conflict of Laws and the Internet* will be a vital resource for practitioners and policy-makers alike with applications for IT law experts and companies active in e-commerce. Providing a strong doctrinal base for an area of ever increasing importance and attention, this book will also be a valuable reference for academics working in the fields of IT law and PIL.

E-Commerce and Development Report 2001

United Nations Publications This report reviews trends important for developing countries trying to take advantage of ICT and the Internet. It supplies basic facts and statistics about electronic commerce and considers their relevance to developing economies, especially in relation to tourism, business-to-business markets, and electronic government. It also offers recommendations for creating enabling environments for e-commerce. China's ICT strategy is considered in detail. No index. Annotation copyrighted by Book News, Inc., Portland, OR